

PRICE LIST

OF

ZIPLY FIBER NORTHWEST, LLC
d/b/a/ ZIPLY FIBER

135 Lake Street South
Kirkland, Washington
98033

Consisting of
And
Applicable to

INTRALATA TOLL SERVICES

INTRALATA TOLL SERVICES

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EXPLANATION OF SYMBOLS

- (C) - To signify changed rate, regulation, or condition
- (D) - To signify discontinued rate, regulation, or condition
- (I) - To signify increase
- (N) - To signify new rate, regulation or condition
- (R) - To signify reduction
- (T) - To signify a change in text but no change in rate or regulation

EXPLANATION OF ABBREVIATIONS

AT&TC - American Telephone & Telegraph Communications
FCC - Federal Communications Commission
I.P.U.C. - Idaho Public Utilities Commission
LATA - Local Access and Transport Area
MTS - Message Telecommunications Service
PBX -Private Branch Exchange
V&H - Vertical and Horizontal
WATS - Wide Area Telecommunications Service

INTRALATA TOLL SERVICES

REFERENCE AND APPLICATION TO OTHER PRICE LISTS

Whenever reference is made in this Price List to other price lists/tariffs of ZiPLY Fiber Northwest, LLC, the reference and application is to the price lists/tariffs in force as of the effective date of this Price List, and to amendments thereto and successive issues thereof.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE

1.1 GENERAL

1.1.1 APPLICATION

- A. Message Telecommunications Service (MTS) applies to all MTS calls made between two or more rate centers within the same LATA in this state. The rate centers are specific geographic locations from which airline mileage measurements are determined.
- B. MTS provides telecommunication beyond the local calling area as defined in Price List No. 1. MTS charges cover the service furnished between the calling and called stations.
- C. MTS is available to and from customers of a Miscellaneous Common Carrier with arrangement for interchange of telephone traffic. This service is furnished through interconnecting equipment and local connecting facilities provided by the Company.
- D. The rates between the applicable rate center and the rate center of the Miscellaneous Common Carrier are the rates set forth in this Price List for two-point service. The rate center of the Miscellaneous Common Carrier is the rate center of the Company's serving exchange. An additional charge which the Miscellaneous Common Carrier bills to and collects from its customer is applicable to the remainder of the haul as set forth in the Miscellaneous Common Carrier's Tariff.
- E. The telecommunications network is designed, maintained, and operated to originate and terminate calls between station lines furnished by the Company. However, connections of facilities, equipment, and/or communications systems provided by others may be made to the telecommunication network. The Company is not responsible for the through transmission of signals or quality of transmission on such connections.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.1 GENERAL (Cont'd)

1.1.2 REGULATIONS

A. Description

1. MTS is the furnishing of facilities for telecommunication between station lines in different local service areas of the same LATA in accordance with the regulations and system of charges specified.
2. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.
3. Service is furnished subject to the availability of the service components required. The Company will (a) determine which of those components shall be used and (b) make modifications to those components at its option.
4. When a customer changes his IntraLATA Primary Interexchange Carrier selection the terms, conditions and charges found I.P.U.C. Price List No. 2 will apply.

B. Priority of Services

When a shortage of facilities exists, MTS will be established before other services. However, the duration of MTS calls may be limited due to facility shortage caused by emergency conditions.

C. Liability

1. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because unavoidability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified in 2., 3. and 4. following.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.1 GENERAL (Cont'd)

1.1.2 REGULATIONS (Cont'd)

C. Liability (Cont'd)

2. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failure or defect in facilities occurs.
3. The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
4. When the facilities of other carriers are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other carrier.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.1 GENERAL (Cont'd)

1.1.2 REGULATIONS (Cont'd)

D. Use

1. Use of Service

Service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that such use shall be subject to the provisions as stated herein.

2. Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;
- b. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain MTS, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charges for such service;

INTRALATA TOLL SERVICES

<p>1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>1.1 <u>GENERAL</u> (Cont'd)</p> <p>1.1.2 <u>REGULATIONS</u> (Cont'd)</p> <p>D. Use (Cont'd)</p> <p>2. Abuse and Fraudulent Use (Cont'd)</p> <p>c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;</p> <p>d. The use of profane or obscene language;</p> <p>e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.</p> <p>3. Unlawful Purposes</p> <p>The service is furnished subject to the condition that it will not be used for an unlawful purpose.</p> <p>E. Obligation of the Customer</p> <p>1. The calling party shall establish his identity in the course of any communication as often as may be necessary.</p> <p>2. The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.</p>	
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INTRALATA TOLL SERVICES

MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.1 GENERAL (Cont'd)

1.1.2 REGULATIONS (Cont'd)

E. Obligation of the Customer (Cont'd)

3. Where mobile radiotelephone stations are involved the party in the vehicle placing or receiving a call shall inform the mobile service operator upon request as to the state in which the vehicle is located at the time of placing or receiving the call.

F. Termination of Service for Cause

Upon nonpayment of any sum due the Company, or upon a violation of any of the conditions governing the furnishing of service, the Company may, by notice in writing to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.

G. Advance Payments

Applicants for MTS, whose financial responsibility is not a matter of general knowledge or who are not connected in a substantial way with a firm, corporation or other concern of established credit, may be required to make an advance payment of at least one month's estimated charges.

INTRALATA TOLL SERVICES

<p>1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>1.1 <u>GENERAL</u> (Cont'd)</p> <p>1.1.2 <u>REGULATIONS</u> (Cont'd)</p> <p>H. Deposits</p> <p>The Telephone Company may, in order to safeguard its interests, require applicants or customers other than Single Line Business and Residence Service customers (one party B1 and R1 customers who are regulated by the Advance Credit Management (ACM) System) to deposit a sum up to an amount equal to twice the estimated average monthly charge for usage of MTS offered herein; such deposit to be held by the Telephone Company as a guarantee of the payment of charges provided for herein. The fact that a deposit has been made in no way relieves the applicant or Customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation. At such time as the service is terminated the amount of the deposit is credited to the Customer's account and any credit balance that may remain is refunded. At the option of the Telephone Company such a deposit may be refunded or credited to the Customer at any time prior to termination of the service.</p> <p>In the case of a cash deposit, simple interest at the rate specified in Price List No. 1, is paid for the period during which the deposit is held by the Telephone Company provided the period is thirty days or more.</p> <p>1.1.3 <u>SURCHARGES</u></p> <p>A. Universal Service Fund</p> <p>All intraLATA Toll Services including Message Toll, WATS, 800/877/888 and Discounted Toll Services (e.g., Discount Plan, Regional Toll Call Plans, Econo Calling, Netcom II, etc.) Per Access Minute</p> <p>CONDITIONS</p> <p>The Universal Service Surcharge is administered by Idaho P.U.C. Order pursuant to Idaho Code § 62.610.</p>	<p><u>Surcharge Rate</u></p> <p>See Conditions below.</p>
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INTRALATA TOLL SERVICES

1.	<u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
1.1	<u>GENERAL</u> (Cont'd)	
1.1.3	<u>SURCHARGES</u> (Cont'd)	
		<u>Surcharge Rate/per call</u>
B.	Public Payphone Usage Surcharge – In addition to any applicable Operator Handled Service Charge, this fee applies to all completed Local and Intra-LATA long distance calls that are made from a payphone and are not paid in coins. This surcharge does not apply to calls made to emergency numbers (911) or calls made by hearing or disabled persons to a telecommunications relay service (TRS).	\$ 0.25

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.2 STANDARD SERVICE OFFERINGS

1.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

A. Class of Calls

There are six classes of intraLATA calls. Charges apply according to the class of call the calling person selects.

1. Direct Dialed Station-to-Station. Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment. Direct Dialed Station-to-Station also applies when the operator:
 - a. Records the calling telephone number for areas without automatic recording equipment.
 - b. Reaches the called telephone number because of trouble on the network or because dial completion is not available.
 - c. Records a special identification number issued by the Company for its billing purposes to students who reside at dormitories of colleges or universities equipped for Dormitory Centrex station.
 - d. Places a call for a calling person who is identified as being handicapped and is unable to dial the call because of that handicap.
 - e. Reestablishes a dialed call when there is a service fault that interrupts a call after the called party has been reached.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 1.2 STANDARD SERVICE OFFERINGS (Cont'd)
 - 1.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - A. Class of Calls (Cont'd)
 2. Operator-Handled Station-to-Station. Applies when calls are completed with the assistance of an operator (except in 1. and 2. preceding and 4. following). Operator-Handled station-to-station also applies when calls originate at a coin telephone and when a customer asks that a completed Direct Dialed Station-to-Station call be billed to another telephone number.
 3. Operator-Handled Person-to-Person. Applies when a calling person names the particular party to be reached by an operator. The party may be:
 - A person.
 - A mobile station.
 - A station, department or office reached through a PBX attendant.Person-to-Person also applies when the calling person:
 - Cannot speak to the intended person or station but agrees to speak to someone else.
 - Requests an operator to make arrangements with a person to receive a call at a specified time.
 4. Coin Telephone Station-to-Station. Rates apply to Station-to-Station dialed calls from a coin telephone without the assistance of an operator and the call is paid by the caller using the coin telephone, except for calls from customers requiring Telecommunications Relay Service. When the person originating the call uses a payphone, the total charge will be rounded up to the nearest nickel.
 5. Corrections Collect Station-to-Station. Applicable to each outgoing message in which the person originating the call is calling from a correctional facility using special restricted corrections service. No rate discounts will apply.
 6. Bill to Third Party. A billing arrangement by which a call may be charged to an authorized station other than the station originating the call or station where the call is terminated.
 7. Collect Call. A billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station.

INTRALATA TOLL SERVICES

1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
1.2 <u>STANDARD SERVICE OFFERINGS</u> (Cont'd)	
1.2.1 <u>TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
B. Timing of Calls	
1. On dial station-to-station and operator-handled station-to-station, the timing of a call begins when the calling and called stations are connected.	
2. On person-to-person calls, the timing of a call begins when the calling party is connected to a specified person, station or an agreed upon alternate.	
3. Chargeable time ends when the connection is terminated at any point.	
4. When exchange telephone service used for MTS is directly connected, i.e., not connected through a multiline terminating system, at a Customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.	

INTRALATA TOLL SERVICES

<p>1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>1.2 <u>STANDARD SERVICE OFFERINGS</u> (Cont'd)</p> <p>1.2.1 <u>TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>B. Timing of Calls (Cont'd)</p> <p>5. MTS service rates are quoted in terms of initial and additional minutes.</p> <p>a. The initial minute is the first minute or any fraction after connection is made.</p> <p>b. The additional minute is each minute or any fraction after the initial minute.</p> <p>6. The timing of a call does not include time lost because of service faults or defects that are reported to the Company.</p> <p>7. The time of day at the calling person rate center determines whether Peak or Off-Peak rates apply.</p> <p>C. Collection of Charges</p> <p>Charges for all MTS calls are billed to the calling person, except when the calls are billed to:</p> <p>1. The called party as a collect call, and the charge is accepted by the called party. This does not apply if the called station is a Telephone Company-provided coin telephone. In this case, the charge may be accepted but must be billed to a third number; otherwise, the called party must originate a new call.</p>	
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INTRALATA TOLL SERVICES

<p>1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>1.2 <u>STANDARD SERVICE OFFERINGS</u> (Cont'd)</p> <p>1.2.1 <u>TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>C. Collection of Charges (Cont'd)</p> <p>2. A third telephone number, except for Telephone Company-provided coin telephones. The third number must be an authorized telephone number as determined by the Company.</p> <p>3. An authorized Company credit card or special billing number.</p> <p>D. Payment Arrangements</p> <p>The customer is responsible for payment of all charges for service furnished, due on receipt of the bill.</p> <p>E. Handicapped Persons Discount</p> <p>A 50 percent rate reduction, on calls originating from a certified deaf and/or speech impaired customer's residential line to any other Telecommunications Relay Service (TRS) device in this state within the same LATA, will be extended to individuals who are certified, in writing, by a physician, or an audiologist, or the Department of Vocational Rehabilitation, that he or she is disabled to the extent that he or she is unable to communicate via the telephone by voice conversation. The Department of Vocational Rehabilitation must also certify that any deaf and/or speech impaired person requesting this service has and uses TRS equipment, before the rate reduction applies. This rate reduction applies only to a certified residential customer line.</p>	
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INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.2 STANDARD SERVICE OFFERINGS (Cont'd)

1.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

F. Charge Determination

1. The charge of MTS is determined by the:

- distance between rate centers
- time of day and day of week
- duration of call
- class of call

2. Direct Dialed Station-to-Station

a. Peak Rate Schedule

Rate Mileage	Initial Minute		Each Additional Minute	
	Residence	Business	Residence	Business
0 - 23	1	1	1	1
24 - 30	\$0.33	\$0.33	\$0.33	\$0.33
31 - 40	0.33	0.33	0.33	0.33
41 - 55	0.33	0.33	0.33	0.33
56 - 70	0.33	0.33	0.33	0.33
71 & Over	0.33	0.33	0.33	0.33

¹ Applicable Local Calling Plan rates (See Price List No. 1) apply for 0-23 mile zones.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.2 STANDARD SERVICE OFFERINGS (Cont'd)

1.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

F. Charge Determination (Cont'd)

2. Direct Dialed Station-to-Station (Cont'd)

b. Off-Peak Rate Schedule

<u>Rate Mileage</u>	<u>Initial Minute</u>		<u>Each Additional Minute</u>	
	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	<u>Business</u>
0 - 23	2	2	2	2
24 - 30	\$0.22	\$0.22	\$0.22	\$0.22
31 - 40	0.22	0.22	0.22	0.22
41 - 55	0.22	0.22	0.22	0.22
56 - 70	0.22	0.22	0.22	0.22
71 & Over	0.22	0.22	0.22	0.22

² Applicable Local Calling Plan rates (See Price List No. 1) apply for 0-23 mile zones.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.2 STANDARD SERVICE OFFERINGS (Cont'd)

1.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

F. Charge Determination (Cont'd)

4. Operator Handled Person-to-Person

a. Peak Rate Schedule

<u>Rate Mileage</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0 - 23	3	3
24 - 30	\$0.33	\$0.33
31 - 40	0.33	0.33
41 - 55	0.33	0.33
56 - 70	0.33	0.33
71 & Over	0.33	0.33

³ Applicable Local Calling Plan rates (See Price List No. 1) apply for 0-23 mile zones.

INTRALATA TOLL SERVICES

- 1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 1.2 STANDARD SERVICE OFFERINGS (Cont'd)
 - 1.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - F. Charge Determination (Cont'd)
 - 4. Operator Handled Person-to-Person (Cont'd)
 - b. Off-Peak Rate Schedule

<u>Rate Mileage</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0 - 23	4	4
24 - 30	\$0.22	\$0.22
31 - 40	0.22	0.22
41 - 55	0.22	0.22
56 - 70	0.22	0.22
71 & Over	0.22	0.22

⁴ Applicable Local Calling Plan rates (See Price List No. 1) apply for 0-23 mile zones.

INTRALATA TOLL SERVICES

1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)			
1.2 <u>STANDARD SERVICE OFFERINGS</u> (Cont'd)			
1.2.1 <u>TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)			
F. Charge Determination (Cont'd)			
5. Operator Handled Station-to-Station			
a. Peak Rate Schedule			
	<u>Rate Mileage</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
	0 - 23	5	5
	24 - 30	\$0.33	\$0.33
	31 - 40	0.33	0.33
	41 - 55	0.33	0.33
	56 - 70	0.33	0.33
	71 & Over	0.33	0.33

⁵ Applicable Local Calling Plan rates (See Price List No. 1) apply for 0-23 mile zones

INTRALATA TOLL SERVICES

- 1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 1.2 STANDARD SERVICE OFFERINGS (Cont'd)
 - 1.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - F. Charge Determination (Cont'd)
 - 5. Operator Handled Station-to-Station (Cont'd)
 - b. Off-Peak Rate Schedule

<u>Rate Mileage</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0 - 23	6	6
24 - 30	\$0.22	\$0.22
31 - 40	0.22	0.22
41 - 55	0.22	0.22
56 - 70	0.22	0.22
71 & Over	0.22	0.22

⁶ Applicable Local Calling Plan rates (See Price List No. 1) apply for 0-23 mile zones.

INTRALATA TOLL SERVICES

1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)			
1.2 <u>STANDARD SERVICE OFFERINGS</u> (Cont'd)			
1.2.1 <u>TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)			
F. Charge Determination (Cont'd)			
6. Coin Telephone Station-to-Station			
a. Peak Rate Schedule			
	<u>Rate Mileage</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
	0 - 23	7	7
	24 - 30	\$0.32	\$0.32
	31 - 40	0.32	0.32
	41 - 55	0.32	0.32
	56 - 70	0.32	0.32
	71 & Over	0.32	0.32
b. Corrections Collect Station-to-Station			
	All distances	\$0.20	\$0.20

⁷ Applicable Public Access Line Rates listed in the Local Calling Plan tables (See Price List No. 1) apply for 0-23 mile zones.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.2 STANDARD SERVICE OFFERINGS (Cont'd)

1.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

F. Charge Determination (Cont'd)

6. Coin Telephone Station-to-Station (Cont'd)

c. Off-Peak Rate Schedule

<u>Rate Mileage</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0 - 23	8	8
24 - 30	\$0.21	\$0.21
31 - 40	0.21	0.21
41 - 55	0.21	0.21
56 - 70	0.21	0.21
71 & Over	0.21	0.21

d. Corrections Collect Station-to-Station

All distances	\$0.20	\$0.20
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⁸ Applicable Local Calling Plan rates (See Price List No. 1) apply for 0-23 mile zones.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.2 STANDARD SERVICE OFFERINGS (Cont'd)

1.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

F. Charge Determination (Cont'd)

7. Time Periods

In cases where a message begins in one discount period and ends in another, the initial period discount is the discount in effect at the time the connection is established. The discount for each additional period is the discount in effect at the beginning of each additional period.

a. Peak and Off-Peak rates apply as follows:

<u>Rates</u>	<u>Time Applicable</u>		<u>Days Applicable</u>
	<u>From</u>	<u>To But Not Including</u>	
Peak	7:00 a.m.	7:00 p.m.	Monday through Friday
Off-Peak 12:00 a.m.	7:00 p.m. 11:59 p.m.	7:00 a.m.	Monday through Friday Saturday, Sunday, and Holidays ⁹ .

⁹ The Off-Peak rates apply all day (12:00 a.m. to 11:59 p.m.) on the following holidays. See 1.2.1.F.7.c.

INTRALATA TOLL SERVICES

1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
1.2 <u>STANDARD SERVICE OFFERINGS</u> (Cont'd)	
1.2.1 <u>TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
F. Charge Determination (Cont'd)	
7. Time Periods (Cont'd)	
a. (Reserved for Future Use)	
b. When a discount results in a fractional charge, the amount will be rounded to the nearest cent.	
c. The Off-Peak rate applies to the holidays listed below.	
- New Year's Day	January 1
- Independence Day	July 4
- Labor Day	(First Monday in September)
- Thanksgiving Day	(Fourth Thursday in November)
- Christmas Day	December 25

INTRALATA TOLL SERVICES

<p>1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>1.2 <u>STANDARD SERVICE OFFERINGS</u> (Cont'd)</p> <p>1.2.1 <u>TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>F. Charge Determination (Cont'd)</p> <p>8. Operator-Handled Calls</p> <p>a. There is a service charge for calls classified as operator-handled station-to-station; corrections collect station-to-station, or person-to-person. This charge is in addition to the rates preceding. The service charge applies as follows:</p> <table style="margin-left: 40px;"> <thead> <tr> <th></th> <th style="text-align: right;"><u>Charge</u></th> </tr> </thead> <tbody> <tr> <td>- Operator-Handled Station-to-Station</td> <td style="text-align: right;">\$2.50</td> </tr> <tr> <td>- Corrections Collect Station-to-Station</td> <td style="text-align: right;">1.75</td> </tr> <tr> <td>- Operator-Handled Person-to-Person</td> <td style="text-align: right;">3.50</td> </tr> <tr> <td>- Bill to Third Party</td> <td style="text-align: right;">2.50</td> </tr> <tr> <td>- Collect Call</td> <td style="text-align: right;">2.50</td> </tr> </tbody> </table> <p>b. Operator-handled charges will apply when a customer requests a time and charges quote for an intraLATA toll call.</p> <p>c. Public Payphone Usage Surcharge</p> <p style="margin-left: 40px;">In addition to any applicable Operator Handled Service Charge, this fee applies to all completed Local and IntraLATA long distance calls that are made from a payphone and are not paid in coins.</p> <p style="margin-left: 40px;">\$ 0.25 (per call)</p> <p style="margin-left: 40px;">This surcharge does not apply to calls made to emergency numbers (911) or calls made by hearing or disabled persons to a telecommunications relay service (TRS).</p>		<u>Charge</u>	- Operator-Handled Station-to-Station	\$2.50	- Corrections Collect Station-to-Station	1.75	- Operator-Handled Person-to-Person	3.50	- Bill to Third Party	2.50	- Collect Call	2.50	
	<u>Charge</u>												
- Operator-Handled Station-to-Station	\$2.50												
- Corrections Collect Station-to-Station	1.75												
- Operator-Handled Person-to-Person	3.50												
- Bill to Third Party	2.50												
- Collect Call	2.50												

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.2 STANDARD SERVICE OFFERINGS (Cont'd)

1.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

G. Determination of Airline Mileages

1. MTS rates between points (cities, towns or localities) within the same LATA are based on the airline distance between rate centers as described in Tariff FCC No. 4. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.
2. Airline mileages are determined by using vertical and horizontal grid lines which have been established across the United States. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. A four-digit vertical (V) and a four-digit horizontal (H) coordinate are computed for each rate center from its latitude and longitude location on a map. The intersection of the horizontal grid and the vertical grid identifies the V and H coordinates. The distance between any two rate centers is the airline mileage computed between their respective coordinate intersections. The rates applicable to mileage bands are provided in 1.2.1F preceding.

1.2.2 CONFERENCE SERVICE

Conference service is the furnishing of connections between three or more network access lines on one connection at the same time. Conference service is not available to mobile radiotelephone stations. Conference service is furnished where facilities permit.

INTRALATA TOLL SERVICES

<p>1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>1.2 <u>STANDARD SERVICE OFFERINGS</u> (Cont'd)</p> <p>1.2.2 <u>CONFERENCE SERVICE</u> (Cont'd)</p> <p>A. Operator-Handled Conference Service</p> <p>1. This service provides for communications between a calling station and two or more called stations. An operator connects all stations. The operator will attempt to arrange a conference call at a time specified by the customer. The conference call may be arranged so that all stations can communicate or so that one station transmits and all others receive.</p> <p>2. Person-to-Person service is the only class of service available for operator-handled conferencing.</p> <p>3. In cases where a message begins in one discount period and ends in another, the initial period discount is the discount in effect at the time connection is established. The discount for the additional period is the discount in effect at the beginning of the additional period.</p> <p>B. Timing of Calls</p> <p>1. The following regulations apply in addition to the timing regulations previously specified. Chargeable time:</p> <ul style="list-style-type: none">- begins when all connections are established.- ends when the connection is terminated at the originating station.- does not include time lost because of defects in the service.	
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INTRALATA TOLL SERVICES

<p>1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>1.2 <u>STANDARD SERVICE OFFERINGS</u> (Cont'd)</p> <p>1.2.2 <u>CONFERENCE SERVICE</u> (Cont'd)</p> <p>B. Timing of Calls (Cont'd)</p> <p>2. When the originating customer requests that a station or stations be added to or disconnected from a conference call on which conversation is in progress, it is considered as terminating the call and initiating a new call to the revised group of stations.</p> <p>C. Rates and Charges</p> <p>1. Rate airline distances for conference service are determined using the V-H system, as specified in 1.2.1 G.</p> <p>2. Conference service rates are quoted in terms of initial and additional periods, the total charge being the sum of the two.</p> <p>a. Initial Period</p> <p>(1) All initial period rates are for conference connections of one minute or any fraction thereof plus the person-to-person operator charge.</p> <p>(2) Initial period rate is the sum of the initial 1 minute period charges plus the person-to-person operator charge for each conference point from the originating station as determined by the rate tables in 1.2.1 F.</p>	
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INTRALATA TOLL SERVICES

<p>1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>1.2 <u>STANDARD SERVICE OFFERINGS</u> (Cont'd)</p> <p>1.2.2 <u>CONFERENCE SERVICE</u> (Cont'd)</p> <p>C. Rates and Charges (Cont'd)</p> <p>2. (Cont'd)</p> <p>b. Additional Period</p> <p>(1) All additional period rates are for each additional minute or any fraction thereof that the conference connection continues beyond the initial period.</p> <p>(2) Additional period rate is the sum of the additional minute charges for each conference point from the originating station as determined by the rate tables in 1.2.1 F.</p> <p>3. For conference service where all the stations are within a local serving area, the initial period and the additional period charges will be based on the first mileage band.</p> <p>4. The charges for conference service may be reversed if:</p> <ul style="list-style-type: none">- the total charges will be billed to one called conference point.- the total charges are accepted by the designated point. <p>5. If more than ten conference points are connected at one time, the minimum rate will be for a ten minute conference connection.</p>	
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INTRALATA TOLL SERVICES

<p>1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>1.2 <u>STANDARD SERVICE OFFERINGS</u> (Cont'd)</p> <p>1.2.2 <u>CONFERENCE SERVICE</u> (Cont'd)</p> <p>C. Rates and Charges (Cont'd)</p> <p>6. When suitable facilities are not available to allow connection of the requested number of conference points, a special charge, in addition to the initial and additional period rates, may apply for the equipment needed to make the connection.</p> <p>1.2.3 <u>LONG DISTANCE DIRECTORY ASSISTANCE SERVICE</u></p> <p>See Price List No. 1 for rates and regulations.</p> <p>1.3 <u>OPTIONAL SERVICE OFFERINGS</u></p> <p>1.3.1 <u>ECONO CALLING</u></p> <p>A. Description</p> <p>Econo Calling is an optional service under which one party residence customers place intrastate intraLATA long distance calls within certain specified hours at flat monthly rates, in lieu of filed rates for intrastate intraLATA long distance message telecommunications service normally applicable.</p>	
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INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

1.3.1 ECONO CALLING (Cont'd)

B. Regulations

1. This service applies only to dial station-to-station intrastate intraLATA messages, which the customer dials from his residence access line and completes, without operator assistance ¹⁰, to an exchange where inward direct distance dialing is in effect.
2. This service is not available in connection with public, PAL service and semipublic main station telephone service.
3. This service applies to all intrastate intraLATA direct distance dialed calls placed within the customer's billing period during the following hours:

Monday through Friday -	9:00 P.M. to 8:00 A.M. the following day.
Saturday -	8:00 A.M. to 8:00 A.M. the following day.
Sunday -	8:00 A.M. to 5:00 P.M. and 9:00 P.M. to 8:00 A.M. the following day.

Econo Calling is not applicable between the hours of 8:00 a.m. to 9:00 p.m. on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day. Normal rates for holidays as stated in 1.2.1 F.3. will apply. Econo Calling is not applicable between the hours of 8:00 a.m. to 9:00 p.m. on Mother's Day. Normal rates as stated in 1.2.1 F.3. will apply.

¹⁰ Except as specified in 1.3.2 B.3.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

1.3.1 ECONO CALLING (Cont'd)

B. Regulations (Cont'd)

4. The service is offered subject to the continuing availability of long distance message telecommunications facilities and capacity with other services rendered by the Company having preference. The service is available only for messages of reasonable duration, which will not interfere with or impair this or any other service. The Company may limit the length of messages and the number of customers of this service and may terminate or refuse to furnish service hereunder, if the use of the service would interfere with or impair this or any other service rendered by the Company.
5. The use of the service is limited to the personal voice calls of occupants of the residence.
6. In cases where an Econo Calling call extends beyond the Econo Calling period, the normal long distance charges will apply to each additional minute beyond the Econo Calling period. In cases where a normal long distance call extends into the Econo Calling period, the Econo Calling charges will apply to each additional minute within the Econo Calling period.
7. Each message is timed by minutes of use with a fraction of a minute being charged as a full minute. The initial calling period is a cumulative total of 60 minutes per month. Any additional time accumulated is charged for in increments of one minute or fraction thereof.

INTRALATA TOLL SERVICES

<p>1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>1.3 <u>OPTIONAL SERVICE OFFERINGS</u> (Cont'd)</p> <p>1.3.1 <u>ECONO CALLING</u> (Cont'd)</p> <p>B. Regulations (Cont'd)</p> <p>8. The billing information provided the customer is limited to the flat rate billing for the initial period and additional increments, if any. The Company is not required to provide information to the customer concerning the amount of unused initial period calling or additional increments of calling time remaining during the course of the normal billing period. Additional billing detail will not be provided.</p> <p>9. The minimum service period for Econo Calling is one month.</p> <p>10. Resale of this service is prohibited.</p> <p>11. Except as otherwise provided, discounts, concessions, and specially classified services are not provided with Econo Calling.</p> <p>12. Suspension of Econo Calling service is provided coincident with the suspension of associated exchange service.</p> <p>13. A customer may only subscribe to one intraLATA Discount Calling Plan per main billing number at the same time.</p> <p>C. Rates and Charges¹¹</p> <p>1. The monthly rate for Econo Calling service includes the initial period rate plus any additional period rate.</p> <p>2. The monthly rate for Econo Calling service is in addition to all rates and charges for the associated telephone service.</p>	
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¹¹ No new service installation after April 18, 2000.

INTRALATA TOLL SERVICES

1.	<u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
1.3	<u>OPTIONAL SERVICE OFFERINGS</u> (Cont'd)	
1.3.1	<u>ECONO CALLING</u> (Cont'd)	
	C. Rates and Charges ¹² (Cont'd)	
	3. If a period of service exceeds one month, the charges for a fractional part of a month, following and consecutive with a full month will be a proportionate part of the monthly charges for the initial period of use.	
	4. Nonrecurring service charges from the Price List No. 1 apply. Nonrecurring service charges may be waived from time to time at the Company's discretion in conjunction with sales promotions of this service.	
		<u>Monthly Rate</u>
	<u>60 Minute Plan</u>	
	- Initial period, first 60 minutes or fraction thereof	\$4.50
	- Additional period, each additional minute or fraction thereof	.07
	<u>120 Minute Plan</u>	9.00
	- Initial period, first 120 minutes or fraction thereof	
	- Additional period, each additional minute or fraction thereof	.06

¹² No new service installation after April 18, 2000.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

1.3.2 DISCOUNT PLAN

A. Description

The Discount Plan allows subscribers the option of placing toll calls to communities within certain mileage bands within the LATA at a discount over the rates for message Telecommunications Service that otherwise apply to such calls. A monthly recurring charge applies to each plan and is paid in addition to the specific discounted toll charges. The Discount Plan provides a discount for all calls within the mileage bands 24-30 and 31-40 miles.

B. Conditions

1. The rates for the Discount Plan are in addition to the charges and rates for station service of the class, type and grade furnished. The rates for the plan are determined by V and H mileage between rate centers within the LATA.
2. Unless otherwise stated, The Discount Plan is subject to the regulations and conditions governing Message Telecommunications Service.
3. The Discount Plan calls may be dialed direct or with the assistance of an operator. The discount applies only to the standard MTS Rates and not to the Operator Surcharge.

INTRALATA TOLL SERVICES

1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
1.3 <u>OPTIONAL SERVICE OFFERINGS</u> (Cont'd)	
1.3.2 <u>DISCOUNT PLAN</u> (Cont'd)	
B. Conditions (Cont'd)	
4. The Discount Plan is not available in connection with Semi-Public, Public Access Line, or Foreign Exchange Service.	
5. The monthly recurring charge applies to each and every line or trunk that terminates on the customer's premises that is billed under the same main billing number.	
6. The minimum contract period for the Discount Plan is one month.	
7. The Discount Plan provides discounted call detail.	
8. A customer may only subscribe to one intraLATA Discount Calling Plan per main billing number at the same time.	

INTRALATA TOLL SERVICES

1.	<u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
1.3	<u>OPTIONAL SERVICE OFFERINGS</u> (Cont'd)	
1.3.2	<u>DISCOUNT PLAN</u> (Cont'd)	
	C. Rates and Charges (Cont'd)	
1.	Monthly Recurring Charge	
	Residence	\$3.50
	Single Line Business	4.00
	Multiline Business	8.00
2.	Standard MTS rates within mileage bands 24-30 and 31-40 miles discounted 35%.	
3.	Nonrecurring service charges from the Price List No. 1 apply. Nonrecurring service charges may be waived from time to time at the Company's discretion in conjunction with sales promotions of this service.	

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

1.3.3 REGIONAL TOLL CALL RESIDENTIAL PLAN

A. General

Regional Toll Call Residential Plan is an optional 1+, 0+ and 0-Intrastate IntraLATA Long Distance Message Telecommunications Service discount plan offered only to residence customers in AiPLY FiberNorthwest, LLC exchanges.

B. Regulations

- 1) This Plan provides a discount on Long Distance Message Telecommunications Service calls to exchanges within the customer's LATA. The discount applies when the customer meets and/or exceeds the required toll usage dollar amount. There is no monthly rate or nonrecurring charge associated with the Regional Toll Call Residential Plan. The Plan is applicable to both Rate Periods and the following classes of calls:

Direct Dialed Station-to-Station

Operator Handled Person-to-Person
Operator Handled Station-to-Station

- 2) All usage of a multiline subscriber with one billing number is included in the service. A customer may only subscribe to one Discount Calling Plan per main billed account at any given time.
- 3) The application of usage rates and timing of messages is as specified in 1.2.1.F.(2)-(5) of this Price List .

INTRALATA TOLL SERVICES

<p>1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>1.3 <u>OPTIONAL SERVICE OFFERINGS</u> (Cont'd)</p> <p>1.3.3 <u>REGIONAL TOLL CALL RESIDENTIAL PLAN</u> (Cont'd)</p> <p>B. Regulations (Cont'd)</p> <p>4) Customers have the option to choose their preferred Peak calling hours for Monday through Friday. The choices are:</p> <p>5:00 a.m. to, but not including 5:00 p.m. 6:00 a.m. to, but not including 6:00 p.m. 7:00 a.m. to, but not including 7:00 p.m. 8:00 a.m. to, but not including 8:00 p.m.</p> <p>Off-Peak rates shall apply for all other hours Monday through Friday, all day Saturday, Sunday and holidays as specified in Section 1.2.1F.7.</p>	
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INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

1.3.3 REGIONAL TOLL CALL RESIDENTIAL PLAN (Cont'd)

C. Application of Discount

- 1) Regional Toll Call Residential Plan discount percentage applies to the message toll portion of the call and to the Operator Handled Service Charges, if applicable.
- 2) The discount is applicable to the Regional Toll Call Residential Plan only and does not apply to any other Company offered plan.
- 3) The discount percentage is in addition to the applicable rates specified in 1.2.1.F.(2)-(5) preceding.
- 4) Discounts for Regional Toll Call Residential Plan will include monthly usage (including service charges and surcharges) for customer calls that are carried and billed by the Company.
- 5) In calculating the usage volume discount, the discount will be applied against the customer's intrastate intraLATA charges. If the intraLATA offering is part of a joint toll offering, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offering. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned by the jurisdiction by the appropriate company, proportional to the accumulated usage charges.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

1.3.3 REGIONAL TOLL CALL RESIDENTIAL PLAN (Cont'd)

D. Rates

- 1) Residential customers who subscribe to the Regional Toll Call Residential Plan will receive the following discount percentage on all toll usage billed for the month:

<u>Monthly Toll Usage Volume</u>	<u>Discount</u>
\$ 0.00 - \$ 9.99	0%
10.00 - 24.99	10%
25.00+	25%

- 2) No Service Request Charges, as specified in the Price List No. 1, will apply when subscribing to this Plan.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

1.3.4 REGIONAL TOLL BUSINESS PLAN

A. General

Regional Toll Business Plan is an optional 1+, 0+ and 0-intrastate IntraLATA Long Distance Message Telecommunications Service discount plan offered only to business customers in Northwest, LLC exchanges.

B. Regulations

1. This Plan provides discounts on Long Distance Message Telecommunications Service intraLATA calls to exchanges within the customer's LATA. The discounts apply when the customer meets and/or exceeds the required toll usage dollar amount. There is no monthly rate nor nonrecurring charge associated with the Regional Toll Business Plan. The Plan is applicable to all Rate Periods Messages:

Direct Dialed Station-to-Station

Operator Handled Person-to-Person
Operator Handled Station-to-Station

2. The application of time-of-day rates is as specified in 1.2.1.F.(7) of this Price List. Sub-minute rating will be utilized for the timing and rating of Regional Toll Business Plan messages. Sub-minute rating consists of the initial 18 seconds of the first minute rated at the appropriate initial period rate and then each increment of 6 seconds thereafter is rated at the appropriate additional period rate. Rates shown in the following table are applicable for the Regional Toll Business Plan messages.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

1.3.4 REGIONAL TOLL BUSINESS PLAN (Cont'd)

B. Regulations (Cont'd)

3) Rates

(a) Rate table for Regional Toll Business Plan messages:

Rate Mileage	Peak	
	Initial 18 Seconds	Each Additional 6 Second Increment
0 - 23	13	13
23 - 30	.096	.032
31 - 40	.096	.032
41 - 55	.096	.032
56 - 70	.096	.032
71 - 124	.096	.032
125 - 196	.096	.032
197 & Over	.096	.032

Rate Mileage	Off-Peak	
	Initial 18 Seconds	Each Additional 6 second Increment
0 - 23	13	13
23 - 30	.063	.021
31 - 40	.063	.021
41 - 55	.063	.021
56 - 70	.063	.021
71 - 124	.063	.021
125 - 196	.063	.021
197 & Over	.063	.021

¹³ Applicable Local Calling Plan rates (See Price List No. 1) apply for 0-23 mile zones.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

1.3.4 REGIONAL TOLL BUSINESS PLAN (Cont'd)

C. Application of Discounts

- 1) Regional Toll Business Plan discount percentages apply to the message toll portion of the call and to the Operator Handled Service Charges, if applicable.
- 2) These discounts are applicable to the Regional Toll Business Plan only and do not apply to any other Company offered plan.
- 3) The application of usage rates and timing of messages is as specified in 1.3.4.B.3.
- 4) Discounts for Regional Toll Business Plan will include monthly usage (including service charges and surcharges) calls that are carried and billed by the Company.
- 5) In calculating the usage volume discount, the discount will be applied against the customer's intrastate intraLATA charges. If the intraLATA offering is part of a joint toll offering, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offering. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned by the jurisdiction by the appropriate company, proportional to the accumulated usage charges.

INTRALATA TOLL SERVICES

1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
1.3 <u>OPTIONAL SERVICE OFFERINGS</u> (Cont'd)	
1.3.4 <u>REGIONAL TOLL BUSINESS PLAN</u> (Cont'd)	
D. Term Periods	
1) A customer may select a Term Period for Regional Toll Business Plan. The Term Periods allow a customer to take advantage of higher discount percentages on their toll usage volumes for a one-, two-, or three-year term period.	
2) The customer must specify the Term Period at the time the Plan is ordered.	
3) During a Term Period, the customer may elect to convert to a new Term Period of the same or different length. Conversion to a new Term Period will be allowed without penalty if the expiration date of the new Term Period is greater than the remainder of the original Term Period.	

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

1.3.4 REGIONAL TOLL BUSINESS PLAN (Cont'd)

D. Term Periods (Cont'd)

4) Early Termination Charges

(a) In the event the Regional Toll Business Plan is terminated by the business customer prior to completion of the initial one-year, two-year, or three-year Term Period, the customer shall be liable for the Early Termination Charge. The customer shall be required to make the immediate payment of the following applicable amount:

<u>Term Period</u>	<u>Early Termination Charge</u>
One-Year Term	\$100.00
Two-Year Term	200.00
Three-Year Term	300.00

E. Volume Discounts

1) Business customers who subscribe to Regional Toll Business Plan will receive the following discounts on all toll usage billed for the month:

<u>Monthly Toll Usage (Volume)</u>	<u>Month-to-Month Discount</u>	<u>1-Year Discount</u>	<u>2-Year Discount</u>	<u>3-Year Discount</u>
\$ 0.00 - 24.99	0%	10%	15%	20%
\$ 25.00 - 99.99	10%	15%	20%	25%
\$100.00 - 199.99	15%	20%	25%	30%
\$200.00 and Over	20%	25%	30%	35%

2) No Service Request Charges, as specified in the Price List No. 1, will apply when subscribing to this Plan.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

1.3.5 UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS

A. Description

The Unlimited IntraLATA Toll Usage Plan for Business is an optional, month-to-month calling plan available to business customers with Basic Business One-Party Calling Service including extended area service (EAS) or Custom Line Telephone Service. The plan provides unlimited intraLATA Toll voice usage for a flat monthly rate within the customer's intraLATA area, where facilities permit.

B. Conditions

Monthly rates for Unlimited IntraLATA Toll Usage Plan for Business apply per line in addition to Business One-Party including EAS or Custom Line Telephone Service monthly line rates.

All regulations applicable to Business One-Party or Custom Line Telephone Service apply to that service when offered with the Unlimited IntraLATA Toll Usage Plan for Business.

Unlimited IntraLATA Toll Usage Plan for Business is only available to business customers who subscribe to Northwest Fiber as their carrier for all local and intraLATA toll calls.

Unlimited IntraLATA Toll Usage Plan for Business is available to business customers who subscribe to 25 or fewer Northwest Fiber lines (voice grade or voice grade equivalent) per customer location at the time service is initiated. Eligible business customers may subscribe to Unlimited IntraLATA Toll Usage Plan for Business for a maximum of ten (10) lines per customer location.

Unlimited IntraLATA Toll Usage Plan for Business is not available with the following services:

Digital Service-Voice	Foreign Central Office Service
ISDN Basic Service	Customer Owned Pay Telephone (COPT)
ISDN Primary Service	Optional Measured Service
Remote Call Forwarding Service	Premium Calling Plan
Enhanced Call Forwarding Service	Toll Block
- Personal Number	
Auto Call Distribution (ACD/UCD)	
PBX Trunks	
Foreign Exchange Service	

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

1.3.5 UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS

B. Conditions (Cont'd)

Unlimited IntraLATA Toll Usage Plan for Business does not apply to the following calls or services:

Operator Assist Station-to-Station Service
Operator Assist Person-to-Person Service
Operator Assist Credit Card Calls
Directory Assistance Service (Local and National)

Dial It Service
Wide Area Telecommunications and 800 Service
Three Way Calling (per activation)
*69 (per activation)

Unlimited IntraLATA Toll Usage Plan for Business may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice applications. This service may also not be used for autodialing. Northwest Fiber reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the Customer uses this Service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the Service.

Unlimited IntraLATA Toll Usage Plan for Business is available with Month-to-Month or for a 1 Year Term. Term agreements are applied per line and are not required to be co-terminus. At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for successive 1 Year Terms on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for subscriber to remove the plan without penalty. Pricing will remain the same during any automatic renewal unless Northwest Fiber has provided 30 days notice of any change.

In the event the customer terminates service within the first 60 days, starting on the Order Completion Date, the customer will be liable for the monthly charges for the service previously on and no termination liability will be applied. If the customer terminates service after 60 calendar days and prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge for the remainder of the term per line.

INTRALATA TOLL SERVICES

1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
1.3 <u>OPTIONAL SERVICE OFFERINGS</u> (Cont'd)	
1.3.5 UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS	
B. Conditions (Cont'd)	
An early termination charge will not apply under the following circumstances.	
Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;	
Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or	
Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.	
C. Rates	<u>Monthly Rate</u> <u>Business</u>
Unlimited IntraLATA Toll Usage Plan for Business ¹⁴	
Month-to-Month	\$ 11.00
One Year Term Option	7.00

¹⁴ Unlimited IntraLATA Toll Usage Plan for Business does not include a Business One-Party, EAS, or Custom Line Telephone Service. Monthly rates for Unlimited IntraLATA Toll Usage Plan for Business apply in addition to the monthly line rates associated with these services.

For Business customers with 25 or fewer lines per customer location. Eligible Business customers may subscribe to Unlimited Toll Usage Plan for Business for a maximum of ten (10) lines per customer location.

Nonrecurring charges, as set forth in Section 4 of this Price List No. 1, are not applicable for customers ordering Unlimited IntraLATA Toll Usage Plan for Business on an existing Business One-Party, or Custom Line Telephone Service.

INTRALATA TOLL SERVICES

1. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

1.4 IDAHO STATE GOVERNMENT NETWORK II

A. Description

NETCOM II is a discounted message toll service provided to the State Government of Idaho. Reduced rates apply to certain calls placed within ZiPLY Fiber Northwest, LLCs Coeur d'Alene LATA (Idaho portion only). This service is available to all State Agencies, Health Districts, and School Districts on one-party business lines, key system and PBX trunks.

Rates and time periods referenced are those found in 1.2.1 F.

B. Conditions

1. NETCOM II discounted rates are applicable to peak period customer-dialed long distance message toll calls placed to points within the area described above.
2. NETCOM II discounts do not apply to off-peak, and holiday messages, nor to operator placed calls.
3. Use of NETCOM II is intended to be limited to employees and authorized volunteers of the aforementioned State entities. It is not available to students, patients, or inmates of the State.
4. Resale of this service is prohibited.

INTRALATA TOLL SERVICES

1. <u>MESSAGE TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
1.4 <u>IDAHO STATE GOVERNMENT NETWORK II</u> (Cont'd)	
C. Method of Billing	
All applicable intrastate intraLATA direct distance dialed calls placed from NETCOM II service lines will be accumulated and charged on one billing account as follows:	
(A) Total hours of usage for all lines, and	
(B) Total charge for all calls in item A preceding billed at the appropriate MTS rate.	
D. Rates	<u>Discount on Toll Charges</u>
Total usage of all lines equals or exceeds 800 hours per month	45%
Total usage of all lines is less than 800 hours per month	None

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE

2.1 OUTWARD WATS AND 800/877/888 SERVICE - GENERAL

2.1.1 DESCRIPTION

- A. Wide Area Telecommunications Service (WATS), by use of a WATS access line and the public switched network, provides for dial-type communications between a WATS termination and rate centers within the same LATA and same state and in accordance with the regulations and schedules of charges specified in this Price List.
- B. A WATS access line is a line from the Company central office to the Company-provided network interface on or near the customer's premises and is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for either Outward WATS or 800/877/888 Service but not for both.
 - 1. The Outward WATS customer is furnished a WATS access line arranged for outward calling only. Outward WATS provides for directly dialed calls from a WATS termination by way of the WATS access line and the public switched network to rate centers within the same LATA in the state.
 - 2. The 800/877/888 Service customer is furnished a WATS access line arranged for inward calling only. 800/877/888 Service provides for dial-type calling to a WATS termination by way of the WATS access line and the public switched network from rate centers within the same LATA in the state.
- C. WATS is furnished only if the necessary service components are available. If unusual costs are involved to make facilities available, the customer may have to pay additional charges.

INTRALATA TOLL SERVICES

<p>2. <u>WIDE AREA TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>2.1 <u>OUTWARD WATS AND 800/877/888 SERVICE - GENERAL</u> (Cont'd)</p> <p>2.1.1 <u>DESCRIPTION</u> (Cont'd)</p> <p>D. Interstate and InterLATA OUTWATS/800/877/888 Service will be provided by Interexchange Carriers of record.</p> <p>E. IntraLATA only OUTWATS/800/877/888 Services will not be provided by the Company.</p> <p>F. Intrastate OUTWATS/800/877/888 Access Lines will be provided by the Company to originate or terminate Intrastate InterLATA calls with the participation of the Interexchange Carrier.</p> <p>G. Rate Center -- a specified geographical location in an exchange from which mileage measurements for Message Telecommunications Service are made.</p> <p>H. Service Terminating Arrangement -- Company-provided equipment which terminates WATS access lines and facilitates design, isolation, and testing of WATS service. Protective connecting arrangements include the service terminating arrangement.</p> <p>2.1.2 <u>WATS TERMINATIONS</u></p> <p>A. The term station as used in connection with WATS:</p> <p>1. Denotes the network control signaling unit and any other equipment which is arranged for WATS and provided at a customer's premises in accordance with this Price List or,</p>	
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INTRALATA TOLL SERVICES

<p>2. <u>WIDE AREA TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>2.1 <u>OUTWARD WATS AND 800/877/888 SERVICE - GENERAL</u> (Cont'd)</p> <p>2.1.2 <u>WATS TERMINATIONS</u> (Cont'd)</p> <p>A. The term station as used in connection with WATS: (Cont'd)</p> <p>2. Denotes the point, at a customer's premises, at which customer-provided terminal equipment or communications system is connected to Company facilities furnished for WATS or,</p> <p>3. Denotes the point of connection of WATS to switching equipment when such switching equipment is located in a Company central office.</p> <p>B. The term main station denotes the first WATS station for use with a WATS access line. The term extension station denotes any other WATS station furnished for use with the same WATS access line with a main station.</p> <p>C. At the option of the customer, a WATS access line may be connected to:</p> <p>1. A standard telephone or,</p> <p>2. An attendant's position or switching equipment of: a PBX or centrex system; or a common control switching arrangement or,</p> <p>3. A key telephone system or,</p> <p>4. Another common carrier channel utilizing a WATS central office connecting facility.</p>	
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INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.1 OUTWARD WATS AND 800/877/888 SERVICE - GENERAL (Cont'd)

2.1.3 LIMITATIONS OF SERVICE

- A. WATS calls must be dialed and completed without the assistance of a Company operator except when facilities or conditions do not allow customer dial completion or when an interrupted call is reestablished by a Company operator.
- B. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.
- C. The design, maintenance, and operation of WATS envisions that communications will originate or terminate at a WATS station for the purpose of communicating with stations in the specified service areas. Connections of a communications system provided by the customer or other common carrier to WATS may be made. However, the Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.
- D. Connection To Other Services

Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established.
- E. Availability of Service

In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of Message Telecommunications Service (MTS) shall take precedence over all other services.

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.1 OUTWARD WATS AND 800/877/888 SERVICE - GENERAL (Cont'd)

2.1.3 LIMITATIONS OF SERVICE (Cont'd)

F. Company Liability

1. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.
2. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in facilities furnished by the Company occurring in the course of furnishing service or other facilities and, not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission, or failure or defect in facilities occurs.

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.1 OUTWARD WATS AND 800/877/888 SERVICE - GENERAL (Cont'd)

2.1.3 LIMITATIONS OF SERVICE (Cont'd)

F. Company Liability (Cont'd)

3. The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.
4. When the lines of other telephone companies are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies.
5. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

INTRALATA TOLL SERVICES

<p>2. <u>WIDE AREA TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>2.1 <u>OUTWARD WATS AND 800/877/888 SERVICE - GENERAL</u> (Cont'd)</p> <p>2.1.3 <u>LIMITATIONS OF SERVICE</u> (Cont'd)</p> <p>F. Company Liability (Cont'd)</p> <p>5. (Cont'd)</p> <p>a. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.</p> <p>b. The customer shall furnish, install, and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.</p> <p>G. Transmission Quality</p> <p>Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.</p>	
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INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.1 OUTWARD WATS AND 800/877/888 SERVICE - GENERAL (Cont'd)

2.1.3 LIMITATIONS OF SERVICE (Cont'd)

H. Completion of 800/877/888 Service Messages

800/877/888 Service is furnished upon condition that the customer obtain adequate service to permit the use of this service without interfering with this service or impairing it or without injurious effects upon it or any other service rendered by the Company. The Company, without incurring any liability, may terminate or refuse to furnish 800/877/888 Service to any customer who fails to comply with said conditions, provided that, in case of a termination of service, at least five days have elapsed following written notification to the customer by mail or in person of the Company's intention to terminate the service for such cause.

I. Use of Service

WATS may be used by the customer or others authorized by the customer. Orders involving installation, rearrangement, billing, or discontinuance of service will be accepted by the Company only from the customer.

J. Abuse or Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.1 OUTWARD WATS AND 800/877/888 SERVICE - GENERAL (Cont'd)

2.1.3 LIMITATIONS OF SERVICE (Cont'd)

J. Abuse or Fraudulent Use (Cont'd)

1. The placing or acceptance of a WATS call by a WATS customer, his agent, employee or representative, in response to an uncompleted MTS call, which was not completed in order to transmit or receive intelligence without the payment of the applicable message toll charge;
2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by rearranging, tampering with, or making connection with any facilities of the Company or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular rates and/or charges for such service;
3. The use of service of facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
4. The use of profane or obscene language;
5. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.1 OUTWARD WATS AND 800/877/888 SERVICE - GENERAL (Cont'd)

2.1.4. APPLICATION OF MONTHLY RATES FOR ACCESS LINE AND USAGE

A. General

WATS usage charges are for payment for the service between the WATS termination and another location.

B. Service Group

1. Service group, as used in connection with Outward WATS, denotes one access line or two or more access lines appearing in the same multiline terminating system at the same customer premises.
2. Service group, as used in connection with 800/877/888 Service, denotes the access lines arranged in central office equipment furnished by the Company as part of a given hunting arrangement. (The term hunting arrangement denotes a grouping of 800/877/888 Service access lines at the same customer's premises arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.)

C. Chargeable Time

1. Chargeable time begins when connection is established between a station associated with the WATS access line and the calling or called station.

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.1 OUTWARD WATS AND 800/877/888 SERVICE - GENERAL (Cont'd)

2.1.4. APPLICATION OF MONTHLY RATES FOR ACCESS LINE AND USAGE

C. Chargeable Time (Cont'd)

2. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.
3. When 800/877/888 Service is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time begins when the call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the 800/877/888 Service so that the chargeable time may begin.

D. Minimum Service Period

The minimum service period for WATS is one day.

E. Payment of Charges

1. The customer is responsible for payment of all charges for service furnished the customer. Charges are payable upon establishment of service. All other charges from time to time in force and effect are payable monthly in advance, except hourly usage charges, which are payable upon rendition of a bill by the Company.

INTRALATA TOLL SERVICES

<p>2. <u>WIDE AREA TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>2.1 <u>OUTWARD WATS AND 800/877/888 SERVICE - GENERAL</u> (Cont'd)</p> <p>2.1.4 <u>APPLICATION OF MONTHLY RATES FOR ACCESS LINE AND USAGE</u> (Cont'd)</p> <p>E. Payment of Charges (Cont'd)</p> <p>2. Charges of less than a cent will be rounded to the nearest cent.</p> <p>F. Fractional Periods</p> <p>1. The charge for a fractional part of a month will be a proportionate part of the monthly rate based on the actual number of days the service is provided.</p> <p>2. For the purpose of administering this regulation with respect to the determination of the charge for a fractional part of a month, every month is considered to have 30 days.</p> <p>G. Minimum Average Time Requirement (MATR)</p> <p>Usage is subject to an average of one minute per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.</p> <p>H. Method of Determining Rates</p> <p>1. Determine the total number of calls for the service group.</p>	
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INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.1 OUTWARD WATS AND 800/877/888 SERVICE - GENERAL (Cont'd)

2.1.4 APPLICATION OF MONTHLY RATES FOR ACCESS LINE AND USAGE (Cont'd)

H. Method of Determining Rates (Cont'd)

2. Determine the equivalent hours used by applying the minimum average time requirement of 60 seconds (1 call 1 minute).
3. Determine the total actual hours used for the service group.
4. Determine the chargeable hours which is the greater of 2. or 3. above, rounded to the nearest tenth (one decimal place).
5. Determine the number of access lines in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth, two decimal places.
6. Determine the average use per line in the service group by dividing the chargeable hours in (d) above by the number of access lines in 5. above.
7. Determine the usage charge per line by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.
8. Determine the total usage charge in the service group by multiplying the usage charge per access line in 7 above by the number of access lines in 5 above.

INTRALATA TOLL SERVICES

2. <u>WIDE AREA TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
2.2 <u>OUTWARD WATS RATES AND CHARGES</u>	
2.2.1 <u>OUTWARD WATS ACCESS LINE</u>	
	<u>Monthly Rate</u>
- Each	\$ 44.69
2.2.2 <u>USAGE</u>	
The hourly rates for outward WATS apply to the average use of each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.	
	<u>Charge</u>
<u>Usage Rate Per Access Line, Per Hour</u>	
- First 3 hours	\$14.88
- Next 4 hours	12.65
- Next 6 hours	11.16
- Next 8 hours	10.42
- Over 21 hours	9.67
2.2.3 <u>NONRECURRING CHARGES FOR INSTALLATIONS, MOVES AND CHANGES</u>	
	<u>Nonrecurring Charge</u>
<u>Installation</u>	\$ 75.00
<u>Moves, Changes</u>	Service Request changes for Multiline services apply from the Price List No. 1
A move to a different premises will be treated as a disconnect and installation of service. The above installation charge will apply.	

INTRALATA TOLL SERVICES

WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.3 800/877/888 SERVICE RATES AND CHARGES

2.3.1 800/877/888 SERVICE ACCESS LINE ¹⁵

Monthly Rate

- Each \$ 44.69

2.3.2 USAGE

The hourly rates for 800/877/888 Services apply to the average use of each rate period rounded to the nearest tenth of an hour, for each access line within a service group.

Charge

Usage Rate Per AccessLine, Per Hour

- First 3 hours	\$20.00
- Next 4 hours	18.00
- Next 6 hours	17.00
- Next 8 hours	16.00
- Over 21 hours	15.00

¹⁵ Not applicable if intraLATA usage is provided as an add on to an Interexchange Carrier's interLATA 800/877/888 Service.

INTRALATA TOLL SERVICES

2. <u>WIDE AREA TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
2.3 <u>800/877/888 SERVICE RATES AND CHARGES</u> (Cont'd)	
2.3.3 <u>NONRECURRING CHARGES FOR INSTALLATIONS, MOVES AND CHANGES</u>	
	Nonrecurring Charge
<u>Installation</u>	\$ 75.00
<u>Moves, Changes</u>	Service Request changes for Multiline services apply from Price List No. 1
A move to a different premises will be treated as a disconnect and installation of service. The above installation charge will apply.	

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.4 ANCILLARY WATS SERVICE

2.4.1 MONTHLY RATES FOR ACCESS LINE EXTENSIONS

- A. Access line extensions are provided only within the same LATA in this state.
- B. The minimum service period for an access line extension is one day.
- C. When a WATS access line has more than one termination, one is designated as the access line main station. All other terminations of the same access line are designated as access line extensions.
- D. For each access line extension the appropriate rates and charges for Special Access two-wire Voiceband Facility apply. See ZiPLY Fiber Northwest, LLC I.P.U.C. Price List No. 2.

2.4.2 ACCESS LINE TERMINATIONS

Access lines may be equipped for Touch Call Service where facilities permit. In such cases, Touch Call rates and charges will not apply on the access lines.

INTRALATA TOLL SERVICES

2. <u>WIDE AREA TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
2.4 <u>ANCILLARY WATS SERVICE</u> (Cont'd)	
2.4.3 <u>NONRECURRING CHARGES FOR INSTALLATIONS, MOVES, AND CHANGES</u>	
	<u>Nonrecurring Charge</u>
<u>Outward WATS, 800/877/888 Service</u> - Installation	\$ 75.00
<u>Moves, Changes</u>	Service Request changes for Multiline services apply from the Price List No. 1
A move to a different premises will be treated as a disconnect and installation of service. The above installation charge will apply.	

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.4 ANCILLARY WATS SERVICE (Cont'd)

2.4.4 ALLOWANCE FOR INTERRUPTIONS

- A. In the event of an interruption to the service, which is not due to the negligence of the customer, an allowance will be made if the interruption continues for more than 24 hours from the time it is reported to or detected by the Company.

The allowance will be the prorated portion of the monthly rate. Credit is not applicable to usage. The allowance applied includes all credits to be applied for an interruption.

- B. Allowances will not be made for:
- non-completion of WATS messages due to busy network conditions, or
 - interruption of service due to Customer-provided equipment or systems, or
 - interruption of service due to the negligence of the Customer, or
 - interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated, or
 - interruption of service during any period when the Customer has released the WATS access line to the Company for maintenance purposes, or implementation of a Customer order for a change in service arrangement.
- C. Long distance message telecommunications service furnished at Customer's request, when his WATS is interrupted, is charged at the long distance message telecommunications rates.

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.5 BUSINESS AND RESIDENCE 800/877/888 SERVICE

2.5.1 APPLICATION

This Price List contains the definitions, regulations and rates applicable to Business and Residence 800/877/888 Service furnished by ZiPLY Fiber Northwest, LLC, hereinafter referred to as the Company, within the State of Idaho.

2.5.2. DEFINITIONS

In addition to the General Definitions set forth in this Price List, the following definitions will apply.

Business and Residence 800/877/888 Service is the furnishing of facilities for dial telecommunications between an 800/877/888 station and other stations within the LATA in accordance with the regulations and rates specified in this Price List. The rates specified are for the service furnished between the calling and the called stations.

A. Business and Residence 800/877/888 Service

Business and Residence 800/877/888 Service allows the termination of bulk billed 800/877/888 calls to any Business and Residence individual line primary service.

B. Service Terminating Arrangement

The term "Service Terminating Arrangement" denotes company-provided equipment, which terminates Business and Residence 800/877/888 Service at a customer's premises. The service terminating arrangement provides a clearly delineated interface which facilitates the design, isolation and testing of Business and Residence 800/877/888 Service. Where a protective connecting arrangements is required, the service terminating arrangement is provided as a part of the protective arrangement.

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.5 BUSINESS AND RESIDENCE 800/877/888 SERVICE (Cont'd)

2.5.3 REGULATIONS

In addition to the General Regulations set forth in this Price List, the following regulations will apply.

A. Availability of Service

1. The furnishing of Business and Residence 800/877/888 Service as provided in this Price List is subject to the availability of facilities.

B. Provision of Facilities

1. Business and Residence 800/877/888 customers must subscribe to a sufficient number of facilities to handle expected demand and permit its use without creating excessive overflows and incompletions or otherwise interfering with this or any other service rendered by the Telephone Company. Consideration should be given to (1) total call volume; (2) average call duration; (3) time-of-day characteristics and (4) peak calling period.
2. Regulations, rates and charges for the facilities used to connect customer-provided terminal equipment or customer-provided communications systems are set forth in Price List No. 1 and Price List No. 2.

C. Use of the Service by the Customer

1. The customer subscribing to Business and Residence 800/877/888 Service is responsible for its use and for payment of all charges in connection therewith, and shall exercise such control as may be necessary to insure that it is not improperly used.
2. Orders including those installing, rearranging, or discontinuing service, will be accepted by the Company only from the customers.

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.5 BUSINESS AND RESIDENCE 800/877/888 SERVICE (Cont'd)

2.5.3 REGULATIONS (Cont'd)

D. Termination of Service for Cause

The provisions set forth in General Regulations shall apply in addition to those set forth in this Price List.

1. The Company, without incurring any liability, may terminate or refuse to furnish this service to any customer who fails to comply with its rules and regulations. At least five days must elapse following written notification to the customer, by mail or in person, the Company's intention to terminate the service for cause.
2. Business and Residence 800/877/888 Service is furnished on the condition that the customer obtains adequate service to permit its use without creating excessive overflows and incompletions or otherwise interfering with this or any other service rendered by the Telephone Company. Guidelines for determining adequate number of access lines are set forth in 2.5.3.B.I.

The Company, without incurring any liability, may disconnect or refuse to furnish Business and Residence 800/877/888 to any customer who fails to comply with this condition. In the case of a termination of service, at least five days must elapse following written notification to the customer, by mail or in person, of the Company's intention to terminate the service for such cause. This notice need not be given in the case of any emergency, which in the judgment of the Company, renders immediate discontinuance of service advisable.

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.5 BUSINESS AND RESIDENCE 800/877/888 SERVICE (Cont'd)

2.5.3 REGULATIONS (Cont'd)

E. Limitation of Service

1. Dial type telecommunications associated with a Business and Residence 800/877/888 Service access line are calls dialed and completed without the assistance of a Telephone Company operator, except that a Telephone Company operator will:
 - Reestablish a call which has been interrupted after the called number has been reached, or
 - Reach the called telephone number where facilities are not available for customer dial completion.
2. The Company does not undertake to transmit messages, but offers the use of its facilities for communications for the customer. Business and Residence 800/877/888 Service does not include calling to or from stations not within the same LATA, person-to-person, collect, conference or other calls requiring operator handling except as noted in the preceding.

F. Minimum Service Period

The minimum service period for Business and Residence 800/877/888 is one month.

G. Charges for Fractional Periods

1. The applicable access line charge for a fractional part of a month will be a proportionate part of the monthly access line charge based on the actual number of days the access line is provided.
2. Every month is considered to have 30 days in determining the charges for a fractional part of a month.

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.5 BUSINESS AND RESIDENCE 800/877/888 SERVICE (Cont'd)

2.5.4 RATES

A. General

1. Business and Residence 800/877/888 Service may only be provided by the Telephone Company.
2. Generally, an 800/877/888 termination is a path between the network interface at the customer's premises and the point in a Telephone Company central office where access to the switched network is obtained for the purpose of completing 800/877/888 calls. Business and Residence 800/877/888 Service access will be arranged for common line termination. Business and Residence 800/877/888 Service provides termination of calls over nondedicated business and residence one-party lines. One 800/877/888 number may be assigned to each existing or newly provided exchange telephone number which allows for the completion of 800/877/888 calls in addition to all other usage normally handled on this termination.
3. Business and Residence 800/877/888 Service is not available in conjunction with Semi-Public Coin Telephone Service, Public Coin Telephone Service, or Foreign Exchange Service.
4. Business and Residence 800/877/888 Service provides for the termination of 800/877/888 calls only.
5. All rates and charges quoted in this Price List provide for the furnishing of service when suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs. When the revenue to be derived from the service does not warrant the Telephone Company assuming the unusual costs of providing the necessary construction, the customer may be required to pay all or a portion of such costs and to contract for the service for a sufficient period to warrant the construction, depending upon the circumstances in each case.

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.5 BUSINESS AND RESIDENCE 800/877/888 SERVICE (Cont'd)

2.5.4 RATES (Cont'd)

B. Application of Monthly Rates and Charges

1. Timing of Calls

- a. Chargeable time begins when a connection is established between a station associated with the Business and Residence 800/877/888 Service Line and the calling station.
- b. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.
- c. When Business and Residence 800/877/888 Service is directly connected at customer's premises to a communications system, chargeable time begins when the call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision.
- d. All messages completed in one billing period through Business and Residence 800/877/888 Service will be billed a minimum of 30 seconds per message.

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.5 BUSINESS AND RESIDENCE 800/877/888 SERVICE (Cont'd)

2.5.4 RATES (Cont'd)

B. Application of Monthly Rates and Charges (Cont'd)

2. Usage is subject to a Minimum Average Time Requirement (MATR) of 30 seconds per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than 30 seconds, billing will be based on an average duration of 30 seconds per call.
3. The monthly charges for Business and Residence 800/877/888 Service are determined as follows:
 - a. Determine the total number of calls for each Business and Residence 800/877/888 Service number.
 - b. Determine the equivalent hours rounded to the nearest tenth used by applying the MATR as described in B.2. above.
 - c. Determine total actual hours used, rounded to the nearest tenth of one hour.
 - d. Determine the chargeable hours, which is the greater of b. or c.

INTRALATA TOLL SERVICES

2. WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

2.5 BUSINESS AND RESIDENCE 800/877/888 SERVICE (Cont'd)

2.5.4 RATES (Cont'd)

B. Application of Monthly Rates and Charges (Cont'd)

3. (Cont'd)

- e. Multiply the chargeable hours for each increment of time by the applicable usage charge shown in 2.5.4.D., rounded to the next highest cent.
- f. Determine the charge for each Business and Residence 800/877/888 Service number by multiplying the monthly rate per Business and Residence 800/877/888 Service number shown in 2.5.4.C. by the quantity of Business and Residence 800/877/888 Service numbers in service for that given month.
- g. Determine the total charges by adding the amounts developed in e. and f. preceding.
- h. Example:

For a customer that has one Business and Residence 800/877/888 Service line and fifteen hours of usage for the month, the total charge for service would be \$175.30 as follows:

	<u>Monthly Charge</u>
800/877/888 Number	\$ 10.00
Usage:	
10 hours x \$11.40 = \$114.00	
5 hours x \$10.26 = <u>51.30</u>	
Usage Total	\$165.30
 Monthly Total	 175.30

INTRALATA TOLL SERVICES

2. <u>WIDE AREA TELECOMMUNICATIONS SERVICE</u> (Cont'd)			
2.5 <u>BUSINESS AND RESIDENCE 800/877/888 SERVICE</u> (Cont'd)			
2.5.4 <u>RATES</u> (Cont'd)			
C. Monthly Rates and Charges			
		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
1.	Business 800/877/888 Service		
a.	Per 800/877/888 number terminating on a business exchange access line per LATA. ¹⁶	\$10.00	\$10.00
b.	Per 800/877/888 number record changed	10.00	N/A
2.	Residence 800/877/888 service		
a.	Per 800/877/888 number terminating on a residence exchange access line per LATA. ¹⁶	10.00	10.00
b.	Per 800/877/888 number record changed	10.00	N/A

¹⁶ When this service is added to an existing business or residence exchange access line, service ordering, connection, and installation charges associated with business or residence exchange access lines as set forth in Price List No. 1 do not apply. When this service is ordered in conjunction with the new installation of business or residence exchange access lines, the appropriate service ordering, connection, and installation charges associated with business or residence exchange lines as set forth in Price List No. 1 also apply.

INTRALATA TOLL SERVICES

2. <u>WIDE AREA TELECOMMUNICATIONS SERVICE</u> (Cont'd)		
2.5 <u>BUSINESS AND RESIDENCE 800/877/888 SERVICE</u> (Cont'd)		
2.5.4 <u>RATES</u> (Cont'd)		
C. Monthly Rates and Charges		
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
3.	Variable Call Destination Rates	N/A
	Variable Call Destination provides for multiple terminations, within one or more LATAs, of the 800/877/888 number assigned in conjunction with Business and Residence 800/877/888 Service.	
4.	Directory Listings	
	Directory Listings for Business and Residence 800/877/888 Service will be provided at applicable additional listing rates as shown in Price List No. 1.	
5.	Optional Term Periods	
	Customers may choose to subscribe on a month-by-month (no contract) basis or take advantage of lower IntraLATA rates offered to customers who agree to subscribe to the service for longer periods of time.	
A.	Expiration of term agreement - If a customer's term agreement period expires and the customer has not cancelled or established a new agreement with the company, the customer's service will be continued under the month-by-month rates.	

INTRALATA TOLL SERVICES

<p>2. <u>WIDE AREA TELECOMMUNICATIONS SERVICE</u> (Cont'd)</p> <p>2.5 <u>BUSINESS AND RESIDENCE 800/877/888 SERVICE</u> (Cont'd)</p> <p>2.5.4 <u>RATES</u> (Cont'd)</p> <p>C. Monthly Rates and Charges (Cont'd)</p> <p>5. Optional Term Periods (Cont'd)</p> <p>b. Termination Liability - If a customer terminates prior to the expiration date of the term agreement, the customer's term agreement period to date usage will be re-rated at the month-by-month (no term agreement) Price List rate to a maximum of twelve months, and the payments made to date shall be deducted from this re-rated total. The customer's termination liability would be the difference between these two figures.</p> <p>6. Unique Ringing Feature</p> <p>This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a regular number and a "unique ringing" number will have a distinctive ring for customer identification. Customers who agree to subscribe to optional term periods of one year, two years or three years receive a Unique Ringing Feature at no charge. Customers on a month-by-month basis do not receive the Unique Ringing Feature, but may order a similar signaling feature and pay the rates as shown in Price List No. 1.</p>	<p>Monthly <u>Rate</u></p> <p>Unique Ringing Feature \$ 0.00</p>
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INTRALATA TOLL SERVICES

2.	<u>WIDE AREA TELECOMMUNICATIONS SERVICE</u> (Cont'd)	
2.5	<u>BUSINESS AND RESIDENCE 800/877/888 SERVICE</u> (Cont'd)	
2.5.4	<u>RATES</u> (Cont'd)	
	D. Usage Rates	
	IntraLATA Usage Rates	
	<u>ALL TIMES OF DAY</u>	
	MONTH-BY-MONTH	Rate <u>Per Hour</u>
	Usage per Hour	
	Up to and including 10 hours	\$ 11.40
	Greater than 10 hours	10.26
	OPTIONAL TERM PERIODS	
	One Year Agreement	
	Usage per Hour	
	Up to and including 10 hours	10.19
	Greater than 10 hours	9.22
	Two Year Agreement	
	Usage per Hour	
	Up to and including 10 hours	9.68
	Greater than 10 hours	8.57
	Three Year Agreement	
	Usage per Hour	
	Up to and including 10 hours	9.19
	Greater than 10 hours	7.97